



Policy Multi-fix

The Management of Multi-fix commits itself to
strive for the satisfaction customers and stakeholders,
continuously improve its processes,
comply with the environmental and safety legislation and other specific requirements,
protect the environment,
and to strive to a safe and healthy working environment.

To achieve this policy we must pay attention to
sustainable development for customers and for the environment,
prevent environmental accidents and working accidents,
external and internal training of our staff,
commitment of our managers and employees,
prevent deviations in our products and hence the complaints from our customers,
correct and punctual delivery to our customers,
and finally a customer-oriented attitude.

Multi-fix runs its management system according to the requirements of the international standards :
ISO 9001 and 14001.

This policy is translated into specific objectives for all departments of Multi-fix.

We expect from all our employees an active role in achieving this policy and the related objectives.



Genk, 07 januari 2010

CEO

Guido Alvino